

INTERNATIONAL SEARCH REPORT

International application No.

PCT/JP2004/016138

A. CLASSIFICATION OF SUBJECT MATTER
Int.Cl⁷ G06F17/60

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHEDMinimum documentation searched (classification system followed by classification symbols)
Int.Cl⁷ G06F17/60Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched
Jitsuyo Shinan Koho 1922-1996 Toroku Jitsuyo Shinan Koho 1994-2004
Kokai Jitsuyo Shinan Koho 1971-2004 Jitsuyo Shinan Toroku Koho 1996-2004Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
JICST FILE (JOIS), WPI, INSPEC (DIALOG)**C. DOCUMENTS CONSIDERED TO BE RELEVANT**

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	JP 2001-118008 A (Hitachi, Ltd.), 27 April, 2001 (27.04.01), Full text; Figs. 1 to 10 (Family: none)	1-32
Y	Shunji YAMAZAKI et al., "Template Kino o Sonaeta Denshi Karte to Sono Kogenbyo Naika Ryoiki deno Oyo", Dai 15 Kai Iryo Johogaku Rengo Taikai Ronbunshu, Dai 15 Kai Iryo Johogaku Rengo Taikai, 23 November, 1995 (23.11.95), pages 575 to 578	1-32
Y	JP 2002-245176 A (NISSHA Printing Co., Ltd.), 30 August, 2002 (30.08.02), Full text; Figs. 1 to 11 (Family: none)	1-32

 Further documents are listed in the continuation of Box C. See patent family annex.

* Special categories of cited documents:

- "A" document defining the general state of the art which is not considered to be of particular relevance
- "E" earlier application or patent but published on or after the international filing date
- "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)
- "O" document referring to an oral disclosure, use, exhibition or other means
- "P" document published prior to the international filing date but later than the priority date claimed

"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention

"X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

"Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art

"&" document member of the same patent family

Date of the actual completion of the international search
26 November, 2004 (26.11.04)Date of mailing of the international search report
21 December, 2004 (21.12.04)Name and mailing address of the ISA/
Japanese Patent Office

Authorized officer

Facsimile No.

Telephone No.

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C (Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	JP 2003-186995 A (Hitachi, Ltd.), 04 July, 2003 (04.07.03), Full text; Figs. 1 to 29 (Family: none)	1-32
Y	JP 2003-203200 A (Mitsubishi Electric Corp.), 19 July, 2003 (19.07.03), Full text; Figs. 1 to 21 (Family: none)	10-24, 28-32
Y	Takahiro NOMURA et al., "Kokyaku Manzoku o Koeru One to One CRM Senryaku", The Nikkan Kogyo Shinbun, Ltd., 25 April, 2000 (25.04.00), pages 224 to 243	14-24, 29-32
Y	JP 10-124599 A (Fujitsu General Ltd.), 15 May, 1998 (15.05.98), Full text; Figs. 1 to 2 (Family: none)	14-24, 29-32
Y	JP 2002-169898 A (Ricoh Co., Ltd.), 14 June, 2002 (14.06.02), Full text; Figs. 1 to 23 (Family: none)	16-24, 31-32
Y	JP 10-79770 A (Toshiba Corp.), 24 March, 1998 (24.03.98), Full text; Figs. 1 to 14 (Family: none)	16-24, 31-32